

MedCurrent UK Ltd. Privacy Policy

Our contact details

Name: MedCurrent UK Ltd.

Address: 1 WEST REGENT STREET, OFFICE 133, GLASGOW, G2 1RW

Phone Number: +44 (0) 141 488 0915

E-mail: info@medcurrent.com

The type of personal information we collect

We currently collect and process the following information:

- Gender (Required – MedCurrent CDS)
- Date of Birth(DOB) (Required – MedCurrent CDS)
- Referring Physician Full Name (Optional – Only for MedCurrent Analytics)
- Referring Physician Identifier (Optional – Only for MedCurrent Analytics)

How we get the personal information and why we have it

Most of the personal information we process is provided to us directly by you for one of the following reasons:

- Gender and DOB information is required for MedCurrent Clinical Decision Support(CDS) Software workflow in order to obtain valid clinical recommendations for patients.

We also receive personal information indirectly, from the following sources in the following scenarios:

- OrderComms, Electronic Medical Record(EMR), Electronic Patient Record(EPR), Electronic Health Record(EHR) systems that are directly integrated into the MedCurrent CDS Software.

We use the information that you have given us in order to optimize clinical decision workflow for clinicians ordering diagnostic imaging tests for patients using local OrderComms, EMR, EPR or EHR systems.

We may share this information with Data Privacy Officers or equivalent resources affiliated with healthcare organizations where MedCurrent CDS Software is deployed.

Under the General Data Protection Regulation (GDPR), the lawful bases we rely on for processing this information are:

We have a legitimate interest.

How we store your personal information

Your information is securely stored on Microsoft Azure data centres located in the territory of the United Kingdom. The data is completely encrypted in transit and at rest.

We keep Gender, DOB, Referring Physician Full Name, Referring Physician Identifier for the entire duration of a customer contract. We will then dispose your information by backing and encrypting customer databases and returning data in secure manner to customer (based on customer preference). After data is securely returned to customer, original databases hosted on Microsoft Azure will be permanently deleted using Microsoft Azure tools for data deletion.

Your data protection rights

Under data protection law, you have rights including:

Your right of access - You have the right to ask us for copies of your personal information.

Your right to rectification - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

Your right to erasure - You have the right to ask us to erase your personal information in certain circumstances.

Your right to restriction of processing - You have the right to ask us to restrict the processing of your personal information in certain circumstances.

Your right to object to processing - You have the the right to object to the processing of your personal information in certain circumstances.

Your right to data portability - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact us at compliance@medcurrent.com, +44 (0) 141 488 0915 or MedCurrent UK Ltd., Attn: Privacy and Security Officer, 1 WEST REGENT STREET, OFFICE 133, GLASGOW, G2 1RW, Scotland if you wish to make a request.

How to complain

If you have any concerns about our use of your personal information, you can make a complaint to us at compliance@medcurrent.com, +44 (0) 141 488 0915 or MedCurrent UK Ltd., Attn: Privacy and Security Officer, 1 WEST REGENT STREET, OFFICE 133, GLASGOW, G2 1RW, Scotland.

You can also complain to the ICO if you are unhappy with how we have used your data.

The ICO's address:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Helpline number: 0303 123 1113

ICO website: <https://www.ico.org.uk>

First Approved: August 22, 2019

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